



OPEN LETTER FROM MUBARAK AL AMRI

Executive Director , Which Wich Superior Sandwich (Sultanate Of Oman)

It's always been part of the Which Wich mission to make the world a better place, and I want you to know what we're doing to live up to that value and keep Guests like you and our Which Wich Family safe and healthy. I spent the last week talking with Guests, Team Members, and Experts firsthand about their concerns regarding the COVID-19 coronavirus, and I'd like to tell you what we're doing to respond.

We've been closely monitoring the virus and enhancing our procedures.

To give our Guests peace of mind, we've expanded the cleaning protocols that our teams utilize, focusing on high frequency touch points. In our locations, our usual cleaning procedures have always utilized hospital-grade P&G disinfectants, effective against the COVID-19 coronavirus.

Additionally, we have restricted all business-related air travel, domestic and international, until further notice. We have also modified or postponed large meetings across our offices, both domestically and internationally. We are in regular communication with our business partners, including vendors, distributors and suppliers, to make sure we are aware of anything that may impact our partners and customers.

While this virus is significant, we'll get through it together, and continue to do what is best for our employees and our guests. The world is full of fact, fiction and emotion right now. We remain dedicated to serving you every day with preparedness and the same commitment to our values and mission you've come to know.

We are continuing to serve our superior sandwiches, every day. I also want to let you know that we are offering free delivery, wherever it's available, through our website so that we may continue to provide the wiches you know and crave so you may continue to enjoy our sandwiches...

wherever you may be.

Best WICHes and thank you always.

Mubarak Al Amri.



OUR SAFETY MEASURES



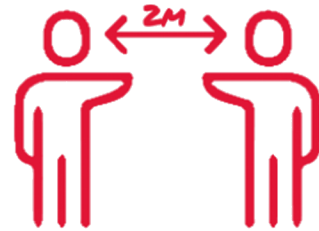
Daily temperature checks for every team member using contactless thermometers before entering the workplace.



Personal Protective Equipment provided to all team members.



Enhanced food safety standards and risk assessment procedures including increased frequency of hand washing and surface cleaning.



Minimal staff within the shop premise at any time, while keeping social distancing measures (2 meters).



Strictly only operating team members are allowed in the shop premise at all times.



Cash payments are Mostly Avoided to Cards only. Contactless payments encouraged.